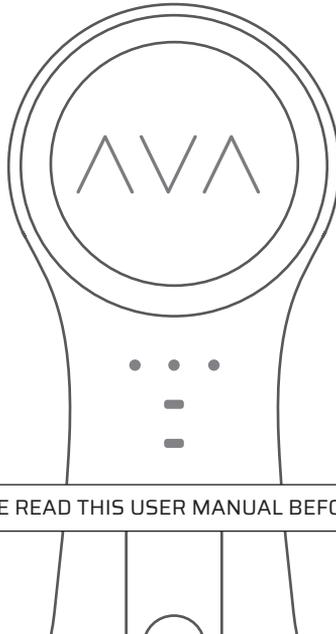


## **3-in-1 Smart Facial Cleansing and Rejuvenating Device**

Breakthrough Technology for Inside-Out Radiant Skin

User Manual



PLEASE READ THIS USER MANUAL BEFORE USE

## DEAR VALUED CUSTOMER

Congratulations on taking the first step toward flawlessly beautiful and younger-looking skin by acquiring the LUXAMAX AVA 3-in-1 Smart Facial Cleansing and Rejuvenating Device. Before you begin to enjoy all the benefits of sophisticated skincare technology in the comfort of your home, please take a few moments to carefully read the instructions in this user manual.

**Please READ ALL INSTRUCTIONS BEFORE USE and utilize this product only for its intended use as described in this manual.**

## GETTING TO KNOW YOUR DEVICE

### SILICONE CLEANSING BRUSH

Equipped with Automated UVC Disinfecting Cap

### INTENSITY BUTTON

Adjusts your preferred treatment intensity

### POWER BUTTON

Powers ON/OFF the device (press and hold) selects treatment mode (press once)

### BATTERY/INTENSITY INDICATORS

Lets you know your current intensity level and battery charge

### PURIFY MODE INDICATOR

Default mode when you turn on your device

### LUXIFY MODE INDICATOR

Press the power button once in order to switch to LUXIFY mode



LUXAMAX AVA



Charging Base



USB Charging Cable



User Manual



3 Button Batteries

## CHARGE YOUR LUXAMAX AVA

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The USB-enabled charger allows the device to be rechargeable using either a traditional wall mount DC adapter or USB port on a computer.

- Before the first use, fully charge your LUXAMAX AVA.
- Always ensure that your hands, the LUXAMAX AVA device, and the charging base are dry before charging.
- Insert the cord into the power supply and the charging base. Then plug the power supply into an outlet. You may also plug the cord directly into a USB port on a computer. Place your LUXAMAX AVA into the charging base.
- When your LUXAMAX AVA is charging, the battery indicators blink alternately red.
- When fully charged, the battery indicators will turn steady red. Now you can unplug the charging base and your LUXAMAX AVA 3-in-1 Smart Facial Cleansing and Rejuvenating Device is ready to use.
- When the battery is low and needs to be charged, the battery indicators turn red. You should charge the device as instructed above.

**Note:** Use a standard USB adapter conforming to LUXAMAX AVA charging output in case you need a wall mount DC adapter to charge your device.

## HOW TO USE YOUR LUXAMAX AVA

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The LUXAMAX AVA 3-in-1 Smart Facial Cleansing and Rejuvenating Device is available in three different modes, each one with a proprietary technology: PURIFY Mode providing High-Tech Facial Cleanser & Firming Massager, LUXIFY Mode offering Skincare infusion & Collagen Boosting System, and UVC Mode featuring the Revolutionary Self-Disinfection Technology.

To maximize the skincare benefits of your LUXAMAX AVA 3-in-1 Smart Facial Cleansing and Rejuvenating Device, we suggest you use it every day.



## PURIFY MODE



### Step 1:

Remove as much makeup as you can. You may also do this by applying your makeup remover. Then dampen your face thoroughly.



### Step 2:

Turn on your device by pressing and holding the power button which activates the PURIFY Mode. Three different intensities—for sensitive, normal, and oily skin types—are available to suit every user's comfort and efficacy requirements. Use the intensity buttons to adjust your preferred treatment intensity.



### Step 3:

Apply a layer of your regular cleansing product on the silicone cleansing brush. Place the silicone head against your skin, gliding it continuously and evenly across the entire treatment area, from bottom to top, from inside to outside.



### Step 4:

Your LUXAMAX AVA turns off automatically after 2 minutes which means you have successfully finished your treatment on the PURIFY Mode. Now rinse and dry your face to complete the cleansing routine. Then switch to LUXIFY Mode as needed.



**Note:** When treating, divide your face into 5 zones as shown in the picture below to ensure an even purifying over the entire face. Treat zone A for 30 seconds, then move on to zones B (20 seconds), C (10 seconds), D (30 seconds), and E (30 seconds).

**Step 1:**

Having completed the PURIFY Mode, now you are ready to proceed to the LUXIFY Mode.

**Step 2:**

Turn on your device by pressing and holding the power button. Then press it again to activate the LUXIFY Mode.

**Step 3:**

Apply a layer of your regular skincare product on your face evenly. Place the LUXIFY head against your skin, gliding it continuously and evenly across the entire treatment area, from bottom to top, from inside to outside. You will feel a warming sensation while treating with the AVA's LUXIFY Mode.

- Do not use the LUXIFY Mode directly on the eyes, eyelids, ears, and throat (Adam's apple area).

**Step 4:**

Your LUXAMAX AVA turns off automatically after 3 minutes which means you have successfully finished your treatment on the LUXIFY Mode.



**Note:** When treating, follow the directions as shown in the picture below to ensure correct treatment over your face. Treat your forehead, nose, chin, and cheeks each one for 35 seconds.



## TESTING THE LUXIFY MODE

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Turn on your LUXAMAX AVA on the LUXIFY Mode and place a few drops of water on the metal head. You will see the water drops are vibrated and become atomized. This is how ultrasound currents break your skincare products into nanoparticles and make their essential nutrients penetrate 4000 times deeper into skin layers. Such powerful ultrasonic currents, when infiltrated deeply into the skin, give a cleansing and massage effect to your skin.

## UVC MODE

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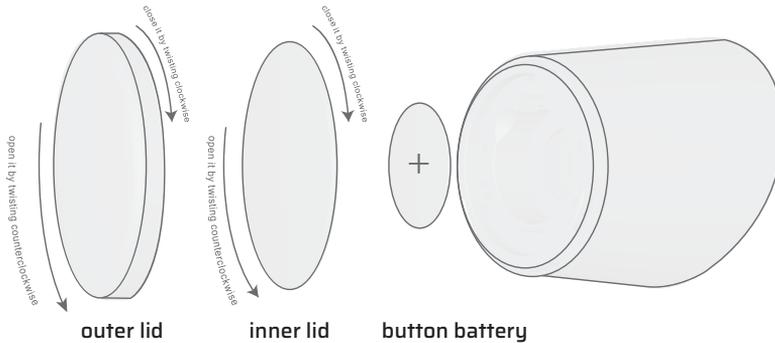
Your LUXAMAX AVA features the revolutionary automated UVC disinfecting cap which ensures that your silicone facial-cleansing brush stays always disinfected and sanitized in a sterile, chemical-free environment. The UVC disinfection process starts immediately after you have placed the disinfecting cap on the silicone cleansing brush. Once the self-disinfection is done, it turns off automatically.

## INSERT/ REPLACE YOUR UVC SELF-DISINFECTION BATTERY

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1. Twist the outer lid counterclockwise, then gently twist the inner lid counterclockwise with your fingernails.
2. To remove the old battery, press the metal buckle beside the battery with your fingertips. The battery will automatically pop up, then you can simply take out the battery.
3. Slot the new battery into the battery socket with the negative side facing up. Then apply downward pressure until the battery locks in position.
4. Once the battery is installed, gently twist the inner lid clockwise with your fingernails to close the battery lid.
5. Now close the outer lid by twisting it clockwise.

**Note:** The UVC disinfection battery is not inserted in the device in the factory. You should insert it yourself before the first use.



## CLEANING YOUR LUXAMAX AVA

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Always clean your LUXAMAX AVA thoroughly after use. Rinse your device of any excess cleanser with warm water and soap, then pat dry with a lint-free cloth or towel.

**Note:** Before cleaning LUXAMAX AVA, make sure that your device is turned off and unplug the charging base from the LUXAMAX AVA and the power outlet.

## LONG-TERM STORAGE

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If you do not plan on using your LUXAMAX AVA for a long period:

- Make sure that your device is turned off and unplug the charging base from the LUXAMAX AVA and the power outlet.
- Clean your LUXAMAX AVA as instructed in the user manual and then store it carefully in its original packaging.
- Avoid leaving your LUXAMAX AVA in humid environments and never expose it to direct sunlight, extreme heat, extreme cold, or boiling water.
- We recommend that you recharge the device every 3 months to maintain the life of the battery.



## IMPORTANT SAFEGUARDS

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LUXAMAX AVA 3-in-1 Smart Facial Cleansing and Rejuvenating System is an electric device. When using LUXAMAX AVA, especially when children are present, basic safety precautions should always be followed, including but not limited to the following:

- Do not place the LUXAMAX AVA charging base, cord, or UVC disinfecting cap into water or other liquid. These components are not waterproof and should not be immersed or used in the shower.
- Do not reach for an AVA charger component that has fallen into the water. Unplug immediately.
- Do not handle the charging base, cord, or UVC disinfecting cap with wet hands.
- Avoid using clay-based, silicone-based, or grainy cleansers, exfoliators, or scrubs, as they may damage the LUXAMAX AVA's soft silicone touch-points.
- To avoid the risk of electric shock, this equipment must only be connected to an electrical supply system with protective earth.
- Discontinue use if this product appears damaged in any way. This product contains no serviceable parts.
- Only use the charging base and cord supplied by LUXAMAX with the device.
- Avoid leaving your LUXAMAX AVA in direct sunlight and never expose it to extreme heat, extreme cold, or boiling water.
- If you are under a doctor's care for any skin condition or if you think you may have a skin condition, please consult a dermatologist before use.
- Using LUXAMAX AVA should be comfortable - if you experience discomfort, discontinue use immediately and consult a physician.
- The LUXAMAX AVA Skin Revitalizing & Collagen Boosting System generates a small amount of heat. Always keep LUXIFY metal head moving over your skin in small overlapping circles to reduce the risk of discomfort.
- The LUXAMAX AVA High-Tech Facial Cleanser & Firming Massager is safe to use in the shower or wet environment. However, the charging base as well as the UVC disinfecting cap should not be exposed to water.
- For reasons of hygiene, we do not recommend sharing your LUXAMAX AVA with anyone else.
- LUXAMAX AVA PURIFY Mode can be used by children aged 8 years old and above. However, the LUXIFY Mode is not suitable for those under the age of 18.
- Close supervision is necessary when this device is used by, on, or near children, as well as those with reduced physical and mental abilities.
- LUXAMAX AVA is not a toy and children should not play with it. Keep out of reach of children.
- Cleaning and user maintenance should not be performed by children.
- Exercise particular care when treating the under-eye regions and do not bring the device into contact with the eyelids or eyes themselves.
- Do not use LUXAMAX AVA on raised moles or compromised skin.
- For best results, treat your face with your LUXAMAX AVA every day.

- Given the efficiency of the LUXAMAX AVA 3-in-1 Smart Facial Cleansing and Rejuvenating routines, we recommend that you do not use the device for more than 5 minutes at a time (i.e. 2 minutes for PURIFY Mode and 3 minutes for LUXIFY Mode).
- LUXAMAX AVA is designed to treat your face and neck. Do not treat your entire body with this device.
- LUXAMAX AVA is designed only for use at home. Do not use this device for any purpose other than those described in this manual.

## TECHNICAL SPECIFICATIONS

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<b>DEVICE SIZE</b>	6.73 x 3.46 x 2.95 in
<b>PACKAGE SIZE</b>	7.79 x 7.79 x 2.6 in
<b>DEVICE WEIGHT</b>	0.78 lbs
<b>SHIPPING WEIGHT</b>	1.50 lbs
<b>BATTERY</b>	1,400mAh
<b>BATTERY CHARGER OUTPUT</b>	5V/1A
<b>RATED VOLTAGE/POWER</b>	3.7 V/ 8.4 W
<b>ULTRASONIC POWER</b>	1 MHz
<b>TREATMENT LEVELS</b>	3 levels for sensitive, normal, and oily skin types
<b>AUTO POWER OFF</b>	Automatically turns off after 2 minutes(in PURIFY Mode), and 3 minutes (in LUXIFY Mode).
<b>CHARGING TIME</b>	1.5-3 hours
<b>WATERPROOF STATUS</b>	The device is IPX7 waterproof. The charging base and UVC disinfection cap are not waterproof.



Please contact Customer Care for additional help.

<b>PROBLEM</b>	<b>POSSIBLE CAUSES</b>	<b>SOLUTION</b>
<b>My device won't turn on.</b>	You accidentally released the power button too quickly.	Hold down the power button for 3 seconds, then release.
	It is plugged in and is being charged.	Let your LUXAMAX AVA fully charge and then unplug the device and try using it again.
	The battery needs to be charged.	Charge your LUXAMAX AVA.
<b>My device works only for a few minutes after I turn it on.</b>	The battery needs to be charged.	Charge your LUXAMAX AVA.
	You accidentally released the power button too quickly or pressed the wrong button.	Hold down the power button for 3 seconds, then release.
	Your device is turned off automatically.	Hold down the power button for 3 seconds, then release.
	The battery might be damaged or aged.	Please contact Customer Care for assistance.
<b>My device fails to charge.</b>	Your LUXAMAX AVA is not properly connected to the charging base or power supply.	Charge your LUXAMAX AVA.
	The charging adapter is damaged.	Try with another charging adapter.
	The battery might be damaged or aged.	Please contact Customer Care for assistance.
<b>Treatment heads are heated.</b>	The battery needs to be charged.	Charge your LUXAMAX AVA.
	You have used the device more than usual.	Turn off the device and wait for at least one hour, then try using it again.
<b>When I apply the UVC disinfecting cap no light glows.</b>	The UVC self-disinfection battery needs to be replaced.	Replace the UVC self-disinfection battery as instructed in the user manual.
	It is exposed to water and does not work properly.	Please contact Customer Care for assistance.

### REGISTER WARRANTY

To activate your 2-Year Limited Warranty register the serial number provided on the device at [www.luxamax.com](http://www.luxamax.com) Warranty and Returns section under Customer Care.

### 2-YEAR LIMITED WARRANTY

LUXAMAX warrants this device for a period of TWO (2) YEARS after the original date of purchase, against defects due to faulty workmanship or materials. If you discover a defect and notify LUXAMAX during the warranty period, LUXAMAX will, at its discretion, replace the device free of charge. The warranty covers working parts that affect the device's function. It does NOT cover purely cosmetic deterioration caused by fair wear and tear or damage caused by accident, misuse or neglect. Any attempt to open or disassemble the device (or its accessories) will void the warranty. For any warranty claim, reasonable evidence must be provided that the date of the claim is within the warranty period. For this reason, please keep your original purchase receipt for the duration of the warranty period. To claim your warranty, you must first register and log in to your account on [www.luxamax.com](http://www.luxamax.com), then select the option to make a warranty claim. You will be sent a Return Merchandise Authorization (RMA) number which should be returned with the LUXAMAX product to your nearest LUXAMAX office. Shipping costs are non-refundable. This undertaking is in addition to your statutory rights as a consumer and does not affect those rights in any way.





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